



# Homebauer SPC Vinyl Limited Warranty

## **35-Year Domestic Warranty | 15-Year Commercial Warranty**

[www.homebauer.com](http://www.homebauer.com)

Homebauer provides this Limited Warranty for eligible Homebauer SPC Vinyl flooring products when purchased from an authorized retailer and installed, used, and maintained according to Homebauer's installation and maintenance instructions.

## Warranty Classification

Homebauer SPC Vinyl flooring is covered under two warranty classifications:

### 1. Domestic Warranty — 35 Years

The Domestic Warranty applies to normal residential household use. Subject to the terms, conditions, exclusions, and limitations stated in this document, Homebauer warrants that the product will perform under normal residential conditions for 35 years from the original date of purchase.

### 2. Commercial Warranty — 15 Years

The Commercial Warranty applies to normal commercial use in suitable indoor commercial environments. Subject to the terms, conditions, exclusions, and limitations stated in this document, Homebauer warrants that the product will perform under normal commercial conditions for 15 years from the original date of purchase.

Commercial use must be appropriate for SPC Vinyl flooring and must not involve extreme traffic, industrial use, heavy rolling loads, excessive moisture exposure, or abnormal operating conditions.

## Warranty Coverage

Homebauer SPC Vinyl Limited Warranty includes coverage for manufacturing defects in material and/or workmanship related to staining, fading, wear, joint integrity, and moisture resistance during normal use.

## Staining Resistance

Homebauer SPC Vinyl flooring will resist common household stains when spills are cleaned promptly and the flooring is maintained according to Homebauer's recommended care instructions.

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## Fading Resistance

Homebauer SPC Vinyl flooring will resist fading from normal exposure to sunlight and artificial light. This warranty does not cover fading, discoloration, or color change caused by excessive sunlight, extreme heat, improper window coverings, or environmental conditions beyond normal indoor use.

## Wear Resistance

Homebauer SPC Vinyl flooring will not wear through the design layer under normal domestic or commercial use within the applicable warranty period. Surface scratches, gloss reduction, dents, cuts, scuffs, and damage caused by improper maintenance, dragging furniture, sharp objects, abrasive materials, or heavy impact are not covered.

## Joint Integrity

The Välinge longside and I4F shortside click systems are warranted not to fail under normal use when the flooring is properly installed according to Homebauer's installation instructions. This warranty does not cover joint failure caused by improper installation, uneven subfloors, excessive moisture, expansion restriction, lack of required expansion space, improper tools, or abnormal use.

## Moisture Resistance

Homebauer SPC Vinyl flooring is designed to resist normal topical household spills when moisture is cleaned promptly. This warranty does not cover damage caused by flooding, standing water, hydrostatic pressure, moisture trapped beneath the floor, plumbing leaks, appliance leaks, urine, subfloor moisture, improper wet cleaning, or prolonged water exposure.

## General Terms and Conditions

1. This warranty applies only to the original purchaser and the original installation of the product. The original purchaser is the person or entity listed on the original sales receipt or purchase documentation. This warranty is not transferable.
2. This warranty applies only to first-quality Homebauer brand SPC Vinyl flooring purchased from an authorized retailer. Products sold as "As Is," clearance, liquidation, second-quality, trial, sample, or non-standard products are not covered.
3. This warranty applies only to defects inherent in the material or manufacturing process that are acknowledged by Homebauer. Visible defects must be reported before installation. Flooring with visible defects must not be installed.



4. Flooring panels must be inspected carefully before and during installation under proper lighting. Installation of flooring with visible defects will be considered acceptance of the product and may void warranty coverage for those visible defects.
5. The flooring must be installed strictly according to Homebauer's current installation instructions. Failure to follow installation requirements, including subfloor preparation, moisture testing, expansion spacing, acclimation requirements where applicable, and proper use of tools, may void this warranty.
6. The subfloor must be clean, dry, level, structurally sound, and suitable for SPC Vinyl flooring. Damage caused by improper subfloor conditions, unevenness, deflection, movement, moisture, contaminants, or hydrostatic pressure is not covered.
7. The use of improper underlayment, additional padding, adhesives, fasteners, or accessories not approved for use with this product may cause damage and may void the warranty. The product includes a 1.5 mm IXPE attached pad and should be installed only in accordance with Homebauer's installation instructions.
8. This warranty does not cover damage caused by abnormal use, abuse, negligence, accidents, improper maintenance, improper installation, improper alterations, fire, smoke, flooding, storms, natural disasters, excessive heat, excessive dryness, excessive humidity, or other casualty events.
9. This warranty does not cover damage caused by mechanical impact, sharp objects, pet claws, high heels, dragging furniture, rolling loads, cuts, dents, gouges, scratches, abrasives, caster wheels, or furniture without proper floor protection.
10. Furniture legs must be protected with suitable non-staining floor protectors. Chairs, sofas, office chairs, or furniture with casters must use soft rubber wheels and/or suitable protective mats designed for vinyl flooring.
11. Suitable mats or transition areas must be used at exterior entrances to reduce sand, grit, dirt, and moisture from being tracked onto the flooring. Mats must be non-rubber-backed and non-staining.
12. This warranty does not cover staining, discoloration, or surface damage caused by rubber-backed mats, asphalt, tar, dyes, paints, chemicals, industrial products, harsh cleaners, abrasive cleaners, oil-based products, waxes, polishes, or cleaning products not recommended for vinyl flooring.
13. This warranty does not cover damage caused by moisture left on the floor, wet mopping, steam mopping, excessive water during cleaning, moisture around walls or baseboards, or prolonged exposure to water.



14. This product is intended for indoor use only. It must not be installed in outdoor areas, saunas, steam rooms, swimming pool areas, or other areas with extreme temperature or moisture conditions.
15. This warranty does not cover variations in color, gloss, texture, or shade between samples, printed images, display boards, production runs, or flooring added to an existing installation at a later date.
16. This warranty does not cover normal changes in appearance from use, including minor gloss reduction, surface scratches, scuffing, or wear consistent with normal traffic and maintenance.
17. Any claimed defect must be clearly visible and must measure at least 1.40 square centimeters or 0.5 square inches per affected plank or product unit. Damage must not be the result of abuse, abnormal conditions, improper installation, improper maintenance, or accidents.
18. Homebauer's responsibility under this warranty is limited to repair or replacement of the affected product, at Homebauer's discretion. If the original product is no longer available, Homebauer may provide a product of comparable value from the current product range.
19. This warranty does not cover labor costs, removal costs, disposal costs, moving expenses, installation costs, loss of time, inconvenience, loss of use, lost profits, business interruption, or any incidental, indirect, special, or consequential damages.
20. Any repair or replacement provided under this warranty does not extend or renew the original warranty period. The original warranty period begins on the original date of purchase.
21. Warranty coverage may be prorated based on the length of time the floor has been owned and used. The value of the warranty may decrease over time according to the applicable warranty period: 35 years for domestic use and 15 years for commercial use.
22. To qualify for warranty service, the purchaser must provide the original dated sales receipt or other acceptable proof of purchase, product information, installation records, and evidence that the flooring was installed and maintained according to Homebauer's instructions.
23. Claims must be submitted in writing within a reasonable time after the issue is discovered. Homebauer reserves the right to inspect the flooring, request photographs, request samples, review installation conditions, and determine whether the claim is covered under this warranty.



24. If there is any conflict between the general terms and the specific warranty coverage stated in this document, the specific warranty coverage shall control.

## Claim Requirements

To submit a warranty claim, please provide:

- Original dated sales receipt or proof of purchase
- Product name and product specifications
- Retailer name and purchase location
- Installation date
- Installation location
- Description of the issue
- Clear photographs of the affected area
- Proof of compliance with Homebauer installation and maintenance instructions

## Customer Records

Please complete the following information and keep it in a safe place with your original purchase documents.

Retailer Name: \_\_\_\_\_

Retailer Address: \_\_\_\_\_

Retailer Phone Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Product Name: \_\_\_\_\_

Installation Date: \_\_\_\_\_

Installation Address: \_\_\_\_\_

Installer Name: \_\_\_\_\_